ULTRAFLOW

Indirect Heat Pump Cylinders

INSTALLATION MANUAL V1 2023

INDIRECT UNVENTED HOT WATER STORAGE CYLINDER WITH **EXTERNAL** EXPANSION VESSEL

Heat Pump - Indirect Single Coil, Indirect Solar Twin Coil, Horizontal and Combined Indirect Coil Cylinder and Buffer Store

IMPORTANT

This range of unvented water storage cylinders should only be installed as per these instructions by a competent & certified heating installer. By installing this product you agree to be bound by the purchasing and warranty terms and conditions found in this manual and on our website.



INTRODUCTION

This UK manufactured product is made from Duplex stainless steel, providing durability and long-lasting resistance against corrosion. It is highly insulated with environmentally friendly foam, and enclosed in a rust resistant outer steel case.

The Indirect is an indirectly heated unvented hot water storage cylinder as defined under the current ErP Directive and available in eight sizes from 60-300litres.

The cylinder is approved to comply with G3 Building Regulations and the United Kingdom Water Supply (Water Fittings) Regulations / Scottish Water Byelaws.

This Indirect cylinder comes supplied with all necessary safety & control devices needed to connect to the water mains. If for any reason you suspect this may not be the case, please contact us (see back page).

Please ensure that you have understood this manual before starting the installation, and leave this guide with the end user once the installation is complete.

For information on potential Warranty Exclusions – please see the appendix of this installation manual.

BENCHMARK

The Benchmark scheme places responsibilities on both manufacturers and installers. The purpose is to ensure that customers are provided with the correct equipment for their needs, that it is installed, commissioned and serviced in accordance with the manufacturer's instructions by competent persons and that it meets the requirements of the appropriate Building Regulations and relevant electrical qualifications. The Benchmark Checklist can be used to demonstrate compliance with Building Regulations and should be provided to the customer for future reference.

Installers are required to carry out installation, commissioning and servicing work in accordance with the Benchmark Code of Practice which is available from the Heating and Hotwater Industry Council who manage and promote the scheme.

Visit www.centralheating.co.uk for more information.

COMPONENT LISTING

Cold Water Inlet Set	LOOSE
15 x 22mm Tundish	LOOSE
Temperature & Pressure Relief Valve	FITTED
Expansion Vessel & Mounting Bracket	LOOSE
Immersion Heater(s) - Capacity and configuration dependant	FITTED
Installation Manual	LOOSE
Benchmark Logbook - Found at the back of this manual	LOOSE
2-Port Zone Valve 28mm	LOOSE
High Limit Cylinder Overheat Thermostat	LOOSE

GENERAL INSTALLATION REQUIREMENTS

The cylinder must be installed, commissioned and maintained by a competent installer holding a current G3 unvented qualification, and/or being a member of a competent persons' scheme. Once the unit is installed and commissioned, the user must be given an explanation of the operation of the cylinder and its key safety components. In addition, the end user must be given this installation manual for future reference.

STORAGE AND HANDLING

Care must be taken when handling the product. Seek assistance when moving the product as required, and follow safe working practices and lifting techniques to avoid injury or product damage. Before installation, the cylinder must be stored upright in its original packaging, on a secure, level surface within a dry and frost-free environment.

SITING THE UNIT

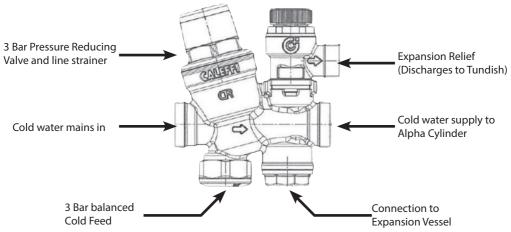
This product must be installed vertically on a flat base that is capable of supporting the maximum-fill weight of the cylinder. For each metre an outlet is above the cylinder, the supply pressure of the hot water will be reduced by 0.1 bar.

The minimum recommended cupboard size is 650mm square as the product diameter can vary (capacity and configuration dependant) between 475mm to 580mm. This is to ensure that there is access to the cylinder safety controls/immersion heaters and for future valve maintenance or replacement during service. Therefore, please ensure all connections are outward facing towards a door or similar opening for this purpose.

Areas subject to freezing should be avoided. If the cylinder is sited outside of a heated area of the dwelling, such as a garage or outbuilding, ensure the provision of adequate frost protection, such as insulation of exposed pipework. Pipe lengths must be kept to a minimum to ensure minimal losses.

COLD WATER INLET CONTROL SET

Included in your unvented safety components is a multibloc inlet control group. This single unit is standard issue for many unvented water systems, and comprises of many different safety valves, housed into a single brass casting. This is detailed as follows:



WATER SUPPLY

We recommend that the maximum on-site water demand be assessed and the water supply be tested to ensure it meets the following requirements. This should be sourced from mains water only - your warranty does NOT include the use of wells or bore holes as a water supply.

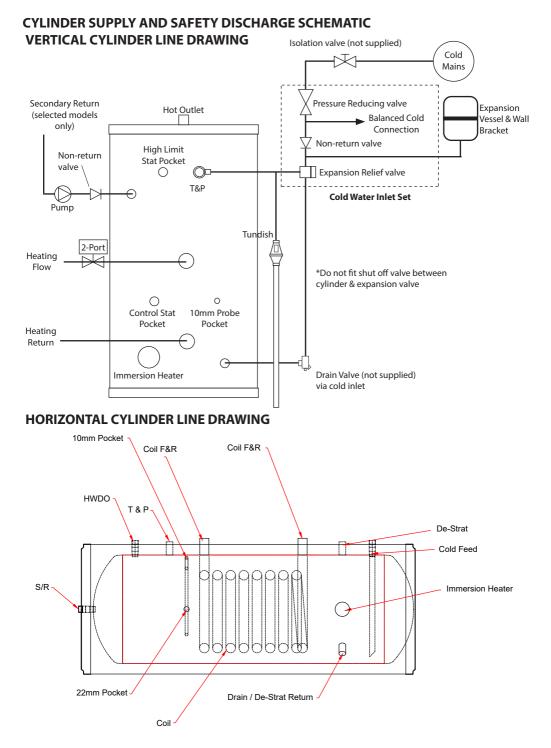
It must be noted that a high mains water pressure does NOT always guarantee a high flow rate. Ensure a working (not static) condition site pressure reading is taken. The minimum mains water supply requirements should be 0.15MPa (1.5 bar) working pressure, and a 20 litres per minute flow rate available. Where mains inlet pressures may exceed 10 bar, an additional upstream pressure reducing device should be fitted in addition to the cold water inlet set provided.

The mains supply pipe-work should be a minimum of 22mm. This could warrant the replacement of any existing 1/2" (15mm) cold mains pipe-work.

The water supply must be of a wholesome water quality, defined as Fluid Category 1 in the Water Supply Regulations 1999. In areas of hard water content ($CaCO_3$) greater than 200ppm, treatment should be installed.

CHANGE OF WATER SUPPLY

The changing or alternation of one water supply to another can be detrimental on the operation and/or life expectation of the product and its accessories. Where a water supply changeover occurs, e.g. a rainwater tank supply, bore water supply, desalinated water supply, public reticulated water supply or water brought in from another supply, then water chemistry information should be sought, or should be tested to ensure the supply will meet the requirements given in these guidelines for our manufacturer's warranty to apply.



GENERAL INSTALLATION AND COMMISSIONING

PLEASE NOTE - THE MAINS WATER CONNECTION BOSSES AND THE OLIVES & GLAND NUTS SUPPLIED AS STANDARD ON THIS INDIRECT ARE 3/4" BSP. COIL CONNECTIONS ARE 1" BSP ON STANDARD CYLINDERS, 3/4" BSP ON SLIMLINE UNITS.

COLD MAINS PIPEWORK

The cold mains pipework should be a minimum of 22mm, through to the cylinder installation to ensure that hot water flow requirements for taps and shower heads are met. Care should be taken to avoid inefficiency and heat transfer where cold water pipes run adjacent to hot water or heating pipework. Install an isolating valve (not supplied) to the cold mains pipework. A 22mm BS1010 stopcock or a quarter turn full-bore lever valve should be used rather than a screwdriver slot or other similar valve. Make the connection to the cold feed of the cylinder, incorporating a drain valve.

Position the inlet control set above the Temperature and Pressure Relief Valve (T&P) found on the side of the cylinder. This ensures the cylinder does not need to be drained in order to service the inlet control. Ensure the directional flow arrow on the inlet control follows the flow of water.

Mount the external expansion vessel in a suitable position to the wall using the provided bracket, and connect the pipework to the expansion vessel connection provided on the cold water inlet set. There must be no obstruction or flow restriction between the cylinder and the expansion vessel.

You must ensure that the cylinder does not fill to a pressure of greater than 3.0bar. If there are to be any showers, bidets, or monobloc taps in the installation (or wherever mixing/blending water fittings are installed) then a balanced cold supply is necessary, otherwise there is the danger of a mains fed cold service pressure leaking into the controlled hot circuit. Such back pressure would be detrimental to the system and could cause the unwarranted operation of discharge valves.

It is essential that the cold service be balanced throughout the property by taking the cold services from the **balanced cold connection** on the inlet control set. Should this not be possible an independent 3.0bar inlet pressure reducing valve must be installed into the cold supply of any such mixed fitting, suitably positioned so as to not compromise water flow to the cylinder. An outside hose tap may still be connected direct to the incoming cold supply if desired.

HOT WATER PIPEWORK

The majority of the hot water distribution pipework should be 22mm, possibly reduced to 15mm or 10mm dependant on the type of tap. Keep the hot draw off pipework to a minimum to maximise the transfer speed of hot water from cylinder to outlet. We would advise against soldering tappings immediately to the hot water drawoff, as this reduces any inherent risk of flux landing on the immersion heater and causing premature corrosion to the connection and unit.

If the balanced cold connection is not provided, do not use monobloc mixer taps or showers. This would cause the unit to back pressurise and result in discharge. Ensure that the top of the vessel is accessible for servicing.

PRIMARY COIL CONNECTIONS

1" connections are provided for the high flow primary circuit which must be positively pumped. Primary flow and return connections are interchangeable to suit site conditions. This will not affect reheat times.

Ensure a corrosion inhibitor suitable for stainless steel coils is used in conjunction with the primary circuit.

Sealed or vented primary circuits comply with normal installation practices. Although the coil is capable of handling 6.0bar pressure, the primary pressure should exceed no more than 3.0bar. The heat pump used must be sure to have an effective thermostatic control – The two-port zone valve should be installed on the primary flow pipework leading back to the Heat Pump. The direction of the flow arrow should align with the primary flow connection. The maximum operating temperature of primary coils should be 85°C. Extra thermostat bosses come supplied on all heat pump cylinders.

CONTROL THERMOSTAT

Heat pump cylinders come provided with at least one high limit cylinder stat. The stat functions as a heat source isolation safety device with the included 2-port zone valve in the event of overheating, and should be installed as per the wiring diagrams set out in this manual, and should be positioned in the top sensor pocket of the cylinder.

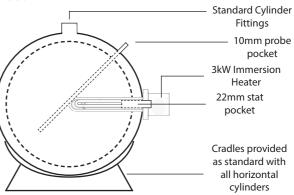
When the heat output from the Heat Pump is set to maximum, please ensure that the flow output and circuit pressure from the Heat Pump is also set appropriately so that the vessel can achieve the desired temperature.

Twin probe pockets are positioned further down the cylinder, and are to be used for the temperature sensor provided with your chosen heat pump.

Additional thermostat pockets are provided on solar twin coil units at both the top of the cylinder for high limit cut out and at the coil for temperature control.

Horizontal heat pump cylinders come provided with a traditional 22mm control thermostat pocket halfway up the cylinder, but also utilise a 10mm probe pocket that feeds down into the bottom half of the cylinder as seen in the diagram.

This provides both greater accuracy and flexibility in monitoring the cylinder, but also ensures a greater level of hot water capacity from the unit.



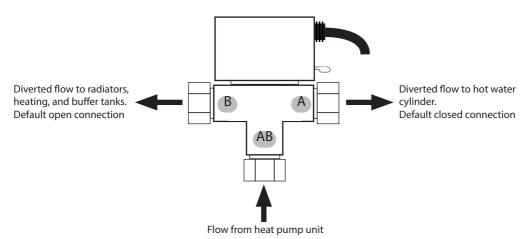
RECOMMENDED STORAGE TEMPERATURE

For domestic usage a temperature set of 50°C-55°C with heat pumps is the norm. This is above recognised bacterial growth levels and low enough to prevent nuisance tripping of limit thermostats or unnecessary scaling.

HEATING CONTROL

A 28mm 2-port zone valve is provided with your heat pump cylinder for use in an s-plan system, and must be installed as per building regulations to isolate the heating supply to the domestic hot water unit when the vessel reaches the required temperature. An arrow will be visible on the valve to demonstrate flow direction, and the valve must be installed as such.

If a full diverting 3-port valve is chosen for use with a y-plan system instead, it must also be installed as per building regulations. In the event of failure, the valve must be orientated so that the hot water cylinder is isolated from any heat source. A typical arrangement is shown below but is not extensive to all 3-port zone valve models, please check your own valve and arrange as appropriate.



HEAT PUMP COMPATIBILITY

Our heat pump cylinders have been designed to function with all heat pump units. The system should be installed as per the instructions provided with your chosen heat pump, with provisions as appropriate made for the pipework and for buffer vessels if required to maintain a suitable COP.

All plumbing and wiring installations should be completed as per instructions detailed in your chosen heat pump's manual. Example wiring instructions are detailed in this manual. Your hot water cylinder should be installed in close proximity to the heat pump to minimise heat losses from the pipework and maximise reheat performance, but should not be installed outside.

Pipework from the heat pump to the cylinder should be 28mm and capable of handling a flowrate in excess of 25L/min without significant pressure drop across the system. The use of smaller bore pipework will be detrimental to the performance of the heat pump and the cylinder coil, resulting in decreased flowrates, slower recovery and higher energy costs.

NOTE: Due to the working nature of air source heat pumps, hot water recovery times can change seasonally, resulting in slower reheats in winter.

HEAT PUMP MEDIA

The cylinder heating coil is suitable for use with either propylene glycol or water treated with inhibitors as would be commonly used in conjunction with a heat pump. For both retrofit and new installations with glycol or water, it is recommended that a magnetic filter is installed within the system to extend the life and effectiveness of both the cylinder and the heat pump. The cylinder warranty is not affected if a filter is not fitted in the system.

If a plate heat exchanger is used in conjunction with the heat pump to avoid use of excess glycol, we would recommend utilising the cylinder on the directly heated side of the exchanger with the heat pump, to ensure efficient reheat times. If the cylinder is fitted on the counter-side of the plate heat exchanger with radiators and buffer tanks, the flow rates in and out of the plate should be optimally balanced to ensure maximum heat transfer in the system.

Propylene glycol with a toxicity rating of class 1 must be used in the system if installing anti freeze. Ethylene glycol is toxic and MUST NOT be used in case of contamination with potable water.

SOLAR COIL INSTALLATION INDIRECT SOLAR SINGLE AND TWIN COIL MODELS

Indirect solar cylinders have a coil at the bottom of the cylinder for connection to the the solar thermal system. For indurect solar twin coil cylinders connect only the lower coil to the solar thermal system. Connection procedure to solar is identical for all products. Connect the solar flow to the upper connection and the return to the lower connection. The solar temperature control sensor (supplied as part of the solar package) inserts into the pocket directly above the coil and is retained with the wiring grommet supplied. High limit control of the solar input is monitored with the single high limit thermostat which inserts into an upper pocket at the the same height as the T&P relief valve.

For installations where solar panels are higher than the cylinder connect the stat to interrupt the electrical supply from the solar pump and / or solar control panel. For installations where the solar panels are lower than the cylinder connect the high limit thermostat to close a two-port valve (not supplied) installed on the solar return pipework. With solar indirect twin coil the upper coil connects to the boiler flow and return. The dual control / high limit thermostat installs into the pocket immediately above the upper coil and is wired to activate the two-port valve (supplied) installed into the boiler primary flow.

This cylinder as supplied is not designed for installation with a boiler and heat pump without extra controls listed below.

Should it be the desire to connect the solar indirect twin coil cylinder to a boiler/Heat pump then further dual control / high limit thermostat and two port-valve will be required and both coils and safety controls must be installed as per the single coil boiler format in our standard indirect installation manual. Both the additional thermostat and two port valve may be purchased from the cylinder manufacturer.

SECONDARY CIRCULATION

Seconday return connections are supplied as standard on indirect cylinders of 200L and above. Where secondary circulation is unavoidable for smaller capacity cylinders, a circulator suitable for potable water must be used in conjunction with a non-return valve to prevent backflow. The return connection should be made with a swept tee into the cold feed pipework directly above the drain connection. It may be necessary to incorporate an extra expansion vessel into the circuit to accommodate an increased system volume in larger secondary circulation systems.

IMMERSION HEATER - ALL MODELS

All standard supply is with immersion heater elements of 3 Kilowatt output at 240 Volts, Incoloy elements, double pole thermal isolation and a $1\frac{3}{4}$ " BSP threaded head.

In a heat pump cylinder, this should be wired as appropriate either via the heat pump controller or to an external immersion heater controller to enable a weekly bacterial pasteurisation cycle above 60 degrees to eliminate bacterial growth.

SIDE ENTRY IMMERSION HEATERS - HORIZONTAL MODELS

For horizontal cylinders with side entry immersion heater(s) these cannot heat water below the level of the immersion heater itself and are designed to be used as an emergency heat source when the heat pump is not available. The position of the immersion heater(s) will allow approximately 50% of the total water volume to be heated. Should a greater volume be required when using immersion heater(s) only, then a potable water destratification pump will be required to the drain connection under the cylinder. The drain cock must at a low point in this pipework. We would suggest the destratification pump is wired to operate in conjunction with the immersion heater operation. This arrangement is required if the immersion heater is used for periodic raising of the storage temperature for the pupposes of sterilization against bacterial growth.

ELECTRICAL CONNECTION - 3kW - ALL MODELS

This appliance must be earthed. It is suitable for a 240 volt A.C. supply only. The electrical installation should only be carried out by a suitably qualified electrician in accordance with latest I.E.E. regulations. Ensure the electrical supply is isolated before working on the system.

The electrical supply to each immersion heater must be fused at 13A via a double pole isolating switch with a separation of at least 3mm to both poles to BS 3456.

The cable must be 2.5mm² heat resistant (85°C HOFR) sheathed flex complying to BS EN 50525. Do not use a cable of lesser rating.

For immersion heaters other than 3kW consult wiring requirements supplied with the immersion heater.

Do not operate the immersion heater(s) until the unit is full of water. If any sterilisation liquid is in the cylinder do not operate the immersion heater(s) as this will cause premature failure.

This device must be earthed.

Earth connection, (green & yellow), should be made firmly to the earth post marked "E", using the terminal attachments provided. Live connection, (brown), from the mains supply cable to the thermostat terminal marked "L". Neutral connection, (blue), from the mains supply cable to the thermostat terminal marked "N".

COMMERCIAL/HEAVY DUTY USE

For commercial/heavy duty installations with constant usage/reheat requirements or where an external programmer designed for immersion heaters is not present then Titanium immersion heaters must be fitted in order to comply with the warranty.

RECOMMENDED TEMPERATURE SETTINGS - IMMERSION HEATER

For domestic usage a temperature set of 55°C-60°C is the norm. This is above the growth temperature area for Legionella and low enough to prevent nuisance tripping and unnecessary scaling.

THERMOSTAT OPERATION

The thermostat has an adjustable control operating between 20°C and 65°C. The usual desired domestic setting is between 55°C and 60°C. The thermostat is supplied set at 60°C. For setting the stat, turn fully clockwise to the maximum, and then anticlockwise (back off) approximately a quarter of its travel. Then make minor adjustments to suit your personal taste.

THERMAL CUTOUT

If the cylinder begins to overheat (80°C), the thermal cut-out will activate, isolating both the live and negative connections within the immersion heater. This may also happen during a power spike. For resetting, isolate the power supply and allow the cylinder to cool down. Remove the head cap and press the high limit cut-out reset button on top of the thermostat. Should nuisance tripping occur, consult a qualified electrician to investigate the power supply and/or the thermostat itself.

REPLACEMENT IMMERSION HEATERS - ALL TYPES

Replacement immersion heaters are available in all formats for your water heater. These should be obtained via ourselves to ensure the correct specification is supplied, and our warranty is not compromised. The standard heater has incoloy elements, a 1¾" BSP threaded head and standard rating of 3kW at 240 volts. Check the label detail on the head before ordering, as alternative specifications are available.

The 'O' ring on the head of the immersion heater should be correctly positioned and lubricated with a WRAS approved silicon lubricant before fitting. Screw in by hand until almost sealed and then gently finish tightening as the 'O' rings will seal easily. Remake the wiring connection as per instructions provided.

INSULATION OF THE TEMPERATURE & PRESSURE RELIEF VALVE

Components for insulating the T&P are supplied in order to retain heat and energy. Installation instructions are provided with the insulation cover.

DISCHARGE ARRANGEMENT

The diagram opposite was taken directly from UK government Building Regulations Part G: 2016.

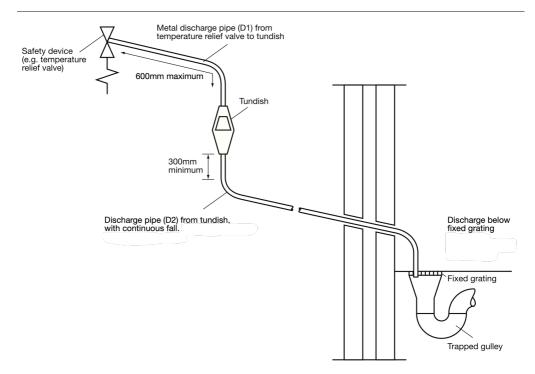
This information is not exhaustive. If in doubt, seek advice. Full details of Building Regulation G3, is available from: www.planningportal.gov.uk

The discharge from both the temperature, and expansion relief valves can be joined together via a 15mm end feed tee. Water should only be discharged when there is a fault with the system, and be visible at the tundish. (Consider a safety device to alert those of impaired vision or mobility when this occurs.)

Discharge water must not be allowed to collect in the pipe-work but rather flow freely to the tundish. This should be vertically mounted, in a visible location, in the same space as the cylinder, and fitted as close as possible within 600mm of the safety device (the relief valves). The discharge pipework must be in accordance with Part G3 of the Building Regulations. These are as follows:

• The discharge pipe (D2) from the Tundish should have a vertical section of pipe 300mm long below the Tundish before any elbows or bends in the pipework.

• This pipe should then be installed with a continuous fall of at least 1 in 200 thereafter.



• The pipe must be at least one pipe size larger than the nominal outlet size of the safety device (unless its total equivalent hydraulic resistance exceeds that of a straight pipe 9m long i.e. discharge pipes between 9m and 18m equivalent resistance length should be at least two sizes larger than the nominal outlet size of the safety device, between 18 and 27m at least 3 times larger and so on.) Bends must be taken into account in calculating the flow resistance. An alternative approach for sizing discharge pipes would be to follow the BS 8558 Specification for the design installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages.

Discharge pipework should terminate in a safe place where there is no danger to persons in the vicinity of the discharge. Examples of acceptable discharge arrangements include:

• To a trapped gully with the outlet below a fixed grating and above a water seal.

Downward discharges to low level, within 100mm, above external surfaces such as a car park, hard standing, grassed area with a protective wire cage to prevent contact but retaining visibility of discharge.
Into a metal hopper at high level with a metal downpipe and a clearly visible termination point or onto a roof capable of withstanding high temperature discharge at least 3m away from any plastic guttering.

Building Regulation G3 allows non-metallic pipework within the tundish discharge (D2). The discharge pipe (D2) should be made of a) metal or b) another material that has demonstrated it can safely withstand high temperature water discharges and is clearly and permanently marked to identify the product and the performance standard. The discharge should not be connected to a soil discharge stack unless it can be demonstrated of safely withstanding high temperature water discharges, in which case it should;

1. Contain a mechanical seal, not a water trap, which allows water into the branch pipe but not foul drain air to be ventilated through the tundish.

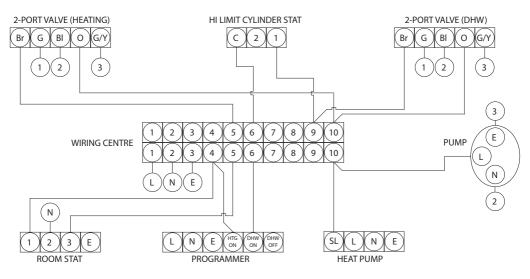
2. Be a separate branch pipe with no sanitary appliances connected to it.

3. Plastic pipes used as branch pipes with the discharge should be Polybutalene (PB) or cross linked polythene (PEX) complying with national standards such as Class S of B7291-2: or Class S of BS7291-3 respectively.

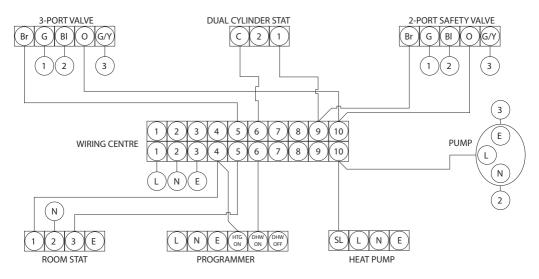
4. Be continuously marked with a warning that no sanitary appliances should be connected to the pipe. 5. Plastic pipes should be joined and assembled with fittings appropriate to the circumstances in which they are used as set out in BS EN ISO 1043-1.

Queries regarding specific discharge arrangements should be directed to your local building control office.

TYPICAL WIRING - S PLAN, SINGLE ZONE



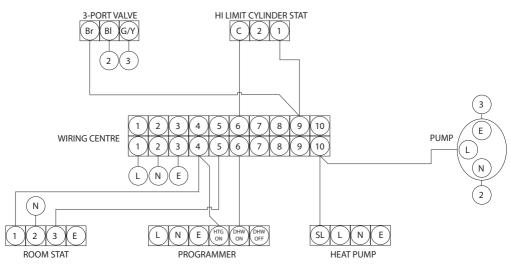
TYPICAL WIRING - Y PLAN (5-WIRE 3-PORT FULL DIVERTING VALVE)



COLOUR CODES

 $\label{eq:main_state} \begin{array}{ll} W = \text{WHITE} & \textbf{G} = \text{GREEN} & \textbf{BI} = \text{BLUE} & \textbf{G/Y} = \text{GREEN}/\text{YELLOW} & \textbf{Br} = \text{BROWN} \\ \textbf{L} = \text{LIVE} & \textbf{N} = \text{NEUTRAL} & \textbf{C} = \text{COMMON} & \textbf{SL} = \text{SWITCH LIVE} & \textbf{E} = \text{EARTH} \end{array}$

TYPICAL WIRING - Y PLAN (3-WIRE 3-PORT FULL DIVERTING VALVE)



If the 3-port valve itself has not been fitted to building regulations to isolate the heat source from the unvented hot water tank in event of failure, a safety 2-port valve MUST be fitted on the flow into the cylinder coil and controlled via the high limit thermostat provided in the unvented kit, example wiring diagram for this is seen opposite.

If fitted as correct orientation detailed in this manual, and wired as above to isolate the cylinder from heat source in event of failure, additional valves should be implemented as per the heat pump installation manual to control heat sources to radiators and underfloor systems.

SYSTEM CONTROL

The wiring diagrams shown in this manual are only to demonstrate the necessary installation of safety features of 2-port wiring and stat cut-offs from overheat. The system should be controlled via the thermal probe that comes with the heat pump, and should be installed and wired as per manufacturer's instructions.

COMMISSIONING - FILLING THE SYSTEM

Check all connections for water tightness including factory made connections, as these may become loose in transit. The expansion vessel should be 3 bar (45PSI).

The hot tap furthest away from the cylinder should be opened before filling the system to purge air and flush any disturbed particles.

The pipes should be flushed before use. The remaining taps should be opened in turn to purge air from the system before turning on the electrical supply.

SAFETY VALVE CHECKS

A problem is occurring if water is released from either safety valve during the heat up process (temperature relief and expansion relief.) This must be rectified before continuing. Both valves should be opened slowly one at a time, and then together, allowing as much water as possible through the tundish. Check that the discharge pipework is cleared of obstruction, free flowing, and without spillage over the tundish. Check that the valves reseat correctly when released.

DRAINING PROCESS

Isolate the unit from the electric supply to prevent immersion heater burn out. Isolate the unit from the cold mains. Attach a hose to the draining tap. Ensure this reaches to a level below the unit for creating an effective siphon so that the maximum amount of water is drained from the unit. Open the hot tap closest to the unit and open the draining tap.

Caution: Water drained off may be hot.

DISCHARGE AT THE TUNDISH

IF WATER IS FLOWING THROUGH THE TUNDISH THIS INDICATES DISCHARGE FROM ONE OF THE SAFETY VALVES AND INDICATES A FAULT IN THE SYSTEM. CONTACT A COMPETENT PLUMBER OUT TO SERVICE OR DIAGNOSE THE SYSTEM.

BUFFER VESSELS

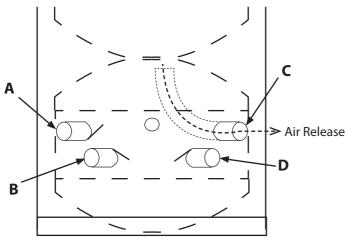
All our heat pump cylinders are compatible with buffer vessels. We recommend the provision of our own buffer units in combination with the heat pump system to minimise pressure drops and maximise performance.

Stainless steel buffer vessels are preferred, as they will extend the lifespan of the heating coil within the cylinder. It is recommended if a mild steel buffer is used, to incorporate a magnetic filter into the return from the vessel into either the cylinder coil, or towards the heat pump.

INTEGRATED BUFFER VESSELS

Our heat pump cylinders can optionally come with an integrated buffer vessel in the bottom of the finished tank. These come with 4x 1" connections and a probe pocket for temperature monitoring. The buffer units in this style of cylinder, due to not having an air release as per standalone buffers, require specific installation to remove air from the units upon commissioning.

As seen in the diagram below, flow deflectors are used in the left hand side and bottom right of the 1" connections. These are used to direct flow into the buffer, consequently encouraging mixing of the differing temperatures in and out of the vessel, and reducing stratification. These 3 connections, labelled with "A", "B", or "D" on the diagram, are interchangeable to suit the installation, but a suggested connection method is shown below.



Connections for the integrated buffer are labelled as follows:-

A - Heat Pump Flow B - Heat Pump Return C - Heating Flow & **Air Release** D - Heating Return

In addition, a probe pocket is provided in the middle of the cylinder for temperature monitoring/control.

INSTALLATION SCHEMATICS

Detailed on the next 2 pages are examples of how heat pump cylinders with integrated buffer vessel may be installed.

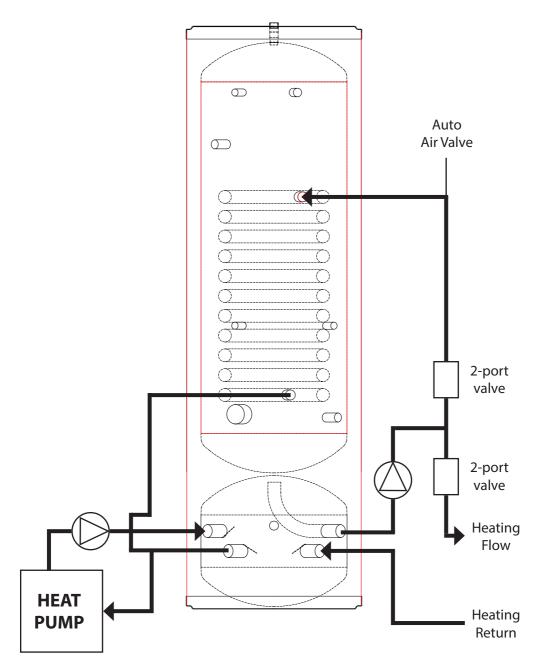
These schematics are intended for guidance only. Any setup should always refer to the heat pump manufacturer's literature for their preferred method of installation and positioning of any other required components, such as filters, flow meters and pressure gauges.

The schematics also do not demonstrate the connection of any potable water pipework, and are only indicative of connections to the heat pump, space heating (such as radiators) and the cylinder coil. For a potable connection diagram, please refer to the Cylinder supply and safety discharge schematic on page 4 of this manual.

It is worth noting that in both example schematics, the return connection from the cylinder coil tees into the buffer connection returning directly to the heat pump. This is recommended over returning the cylinder coil into the buffer, as this can make the buffer run colder, reducing heat times for both the cylinder and space heating. Additionally, returning the cylinder coil connection straight to the buffer (as cold) will increase the COP from the heat pump, increasing efficiency of the system.

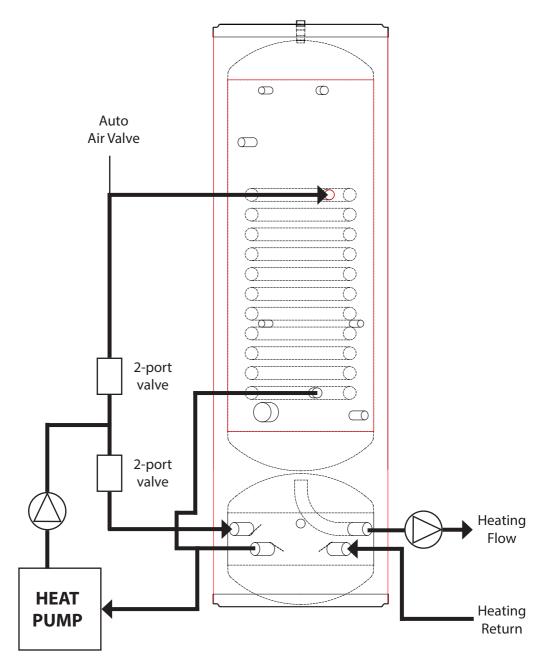
BUFFER-SUPPLIED

Typical schematic showing the Heat Pump supplying the buffer store directly. Both the cylinder coil and space heating flows are delivered from the buffer store.



HEAT PUMP SUPPLIED

Typical schematic showing the buffer store and the cylinder coil fed directly from the heat pump. The space heating is then drawn from the buffer store.



SERVICE AND MAINTENANCE

• Servicing must be carried out annually by a competent installer.

• Any spares used must be purchased from us.

• Safety devices must not be bypassed. Do not use the unit if safety features are not fully operational.

• Proof of annual servicing is required to avoid invalidating your manufacturer's guarantee.

• Upon installation of the unit the installer must complete the accompanying commissioning certificate at the rear of this manual.

ANNUAL SERVICING PROCESS

This must be conducted by a competent installer on an annual basis, ideally at the same time as the annual boiler service:

1. The expansion relief valve should be eased open to allow water to flow for a minimum of 5 seconds. Close the valve and make sure it resets correctly. Repeat this procedure with the temperature & pressure relief valve. Ensure that the discharge pipework is cleared and allowing a free flow of discharge.

2. Ensure all fitted immersion heaters are working correctly. They should be controlling the water temperature between 55°C and 60°C.

3. Make sure the pressure in the expansion vessel is set to 3 bar. This is done by turning off the water supply to the unit and opening a hot tap first. Air or CO_2 can be used for repressuring the expansion vessel.

4. Remove the head on the inlet control set and clean the mesh filter within.

5. Update the benchmark service record supplied after every service by the installer.

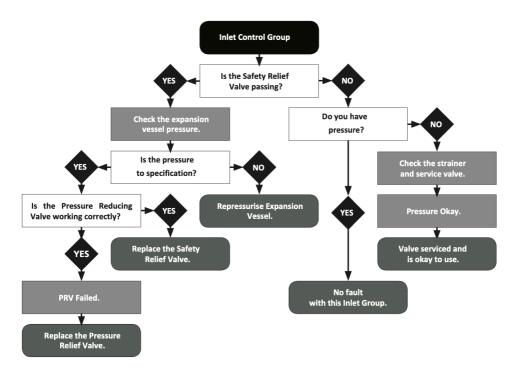
CYLINDER FAULT FINDING

CYLINDER FAULT FINDING			
PROBLEM	POSSIBLE CAUSE	REMEDIATIVE ACTION	
	Potential discharge from T&P valve	Follow tundish/T&P fault finding	
	Potential discharge from Expansion relief valve due to fault at PRV	Follow inlet control set fault finding	
Water is visible at tundish	Back pressure from system	Check all cold connections into mixer outlets are fed from the balanced cold service from the inlet control valve. If not, additional PRV's must be fitted.	
Expansion relief valve opens when cylinder is heated	Possible fault at Expansion Vessel	Follow expansion vessel fault finding	
Cylinder appears to be leaking from inside the steel case	Loose cylinder connection - notably from hot water outlet	Check all connection points including the immersion heaters and the hot out- let to ensure that these are not leaking, and remake joints if necessary.	
Noise when operating tap or shower	Vibrating/insecure pipework	Ensure that all pipework is secured to the wall with pipe clips as appropriate.	
Reduced water flow	Possible external water works being carried out	Check with local authorities and wait for works to be completed	
	Lodged debris from mains at Inlet control set or PRV sticking	Strip & clean PRV/inline filter, or replace inlet control set.	
No hot water available	Possible immersion heater failure	Follow immersion heater fault finding	

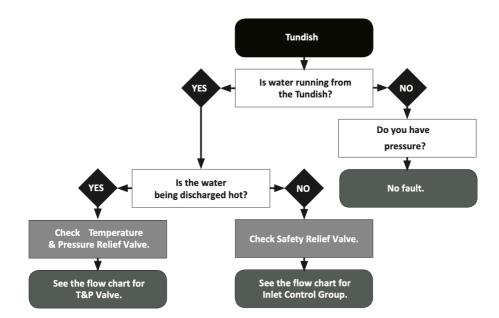
EXPANSION VESSEL FAULT FINDING

PROBLEM	POSSIBLE CAUSE	REMEDIATIVE ACTION	
Discharge of water from relief valve into tundish	Expansion Vessel is undersized	Vessel needs resizing and installing by a qualified heating engineer.	
	Pre-charge set incorrectly on vessel installation	Pre-charge requires setting when the system is depressurised according to manufacturer's recommendations.	
	Vessel membrane is ruptured and may require replacement	Check schrader valve for leaks or damage. Replace vessel if necessary	
	Membrane may be partially depressurised due to losses over time and require re-pressurisation	Check schrader valve for leaks or damage. Have heating system serviced and vessel repressurised or replaced.	
Leak from flange or water connection	Failure of flange plate	Replace flange plate or entire vessel	
	Ruptured membrane has led to internal corrosion and has caused leak in vessel	Replace entire vessel	
Vessel appears full of liquid when system is cold	Membrane is fully depressurised	Replace membrane or entire vessel. Check schrader valve for leaks or damage.	
Water discharges from vessel when schrader pin is depressed for inspec- tion of pressure	Vessel membrane is ruptured	Replace membrane or entire vessel.	

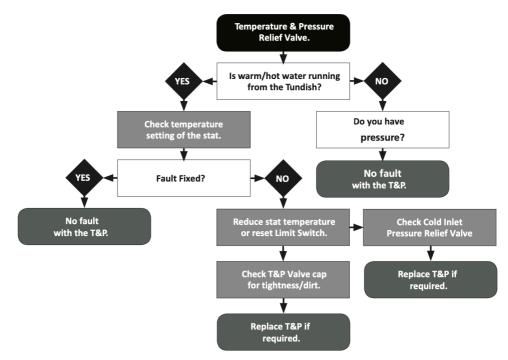
INLET CONTROL SET FAULT FINDING



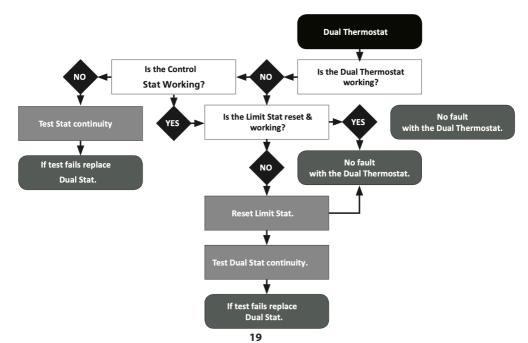
TUNDISH FAULT FINDING



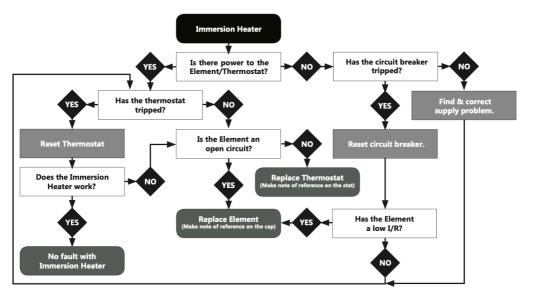
TEMPERATURE & PRESSURE RELIEF VALVE FAULT FINDING



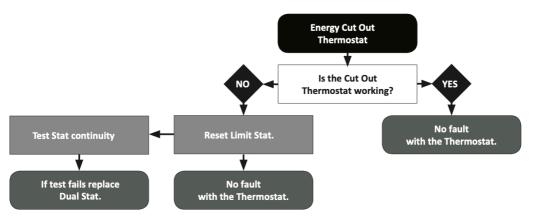
DUAL THERMOSTAT FAULT FINDING



IMMERSION HEATER FAULT FINDING



ENERGY CUTOUT FAULT FINDING



MAINS DRESSLIDE HOT WATER STORAGE SYSTEM COMMISSIONING CHECKLIST

WAINS PRESSURE HUT WATER	JIONAGE JI			LCKLIJI
This commissioning checklist is to be completed in full by the competent person who commissioned the storage system as a means of demonstrating compliance with the appropriate Building Regulations, and then handed to the customer to keep for future reference. Failure to install and commission this equipment to the manufacturer's instructions may invalidate the warranty but does not				
affect statutory rights.				
Customer Name		Telephone Number		
Address		-		
Cylinder Make and Model				
Cylinder Serial Number				
Commissioned by		Registered Operative ID	Number	
Company Name		Telephone Number		
Company Address				
	C	ommissioning Date:		
To be completed by the customer on receipt o Building Regulation Notification Number (if appl			cate*:	
SYSTEM PRIMARY SETTINGS (Indirect system	s only)			
Is the primary heating circuit a sealed or open ve		Sealed	Vented	
What is the maximum primary flow temperature	-	Scaled	°C	
	-			
ALL SYSTEMS				
What is the incoming static cold water pressure a	,		l	bar
Has a strainer been cleaned of installation debris	(Yes	No	
Is the installation in a hard water area (above 200	/ppm)?	Yes	No	
If yes, has a water scale reducer been fitted?		Yes	No	
What type of scale reducer has been fitted?				
What is the hot water thermostat set temperatur	e?		[°C
What is the maximum hot water flow rate at set t				l/min
Time and temperature controls have been fitted	in compliance with	Part L of Building Regulation	ons?	Yes
Type of control system (if applicable)	Y Plan	S Plan Other		
Is the cylinder solar (or other renewable energy)	compatible?	Yes	No	
What is the hot water thermostat temperature at	the nearest outlet?		[°C
All appropriate pipes have been insulated up to	I meter or the point	where they become conce	ealed?	Yes
UNVENTED SYSTEMS ONLY				
Where is the pressure reducing valve (if fitted)?				
What is the pressure reducing valve (in fitted): _			bar	
Has a combined T&P and expansion relief valve b	oon fitted and disch	arge tested?	¹	No 🗌
The tundish and discharge pipework have been		5		
Are all energy sources fitted with a cut out device			-	No
Has the expansion vessel or internal air bubble b				
	een checked:			
ALL INSTALLATIONS				
The hot water system complies with the approp	riate Building Regula	ations	Yes	
The system has been installed and commissione				Yes
The system controls have been demonstrated to				Yes
The manufacturer's literature, including Checklis				
Commissioning Engineer's Signature				
Customer's Signature				
(To confirm satisfactory demonstration and rece	pt of manufacturer's	s literature)		
*All installations in England and Wales must be notified to Lc or through a Competent Persons Scheme.	cal Authority Building Co	ontrol (LABC) either directly	benc	hmark

or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

THE MARK OF QUALITY FOR THE INSTALLATION, COMMISSIONING AND SERVICING OF DOMESTIC HEATING AND HOT WATER SYSTEMS

SERVICE RECORD

It is recommended that your hot water system is serviced regularly and that the appropriate Service Record is completed.

Service Provider Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions.

Engineer Name Engineer Name Company Name Company Name Telephone Number Company Name Comments Signature Signature Signature	SERVICE 1 Date	SERVICE 2 Date
Company Name Company Name Telephone Number Comments Signature Signature Signature SERVICE 3 Date Engineer Name Comments Comments Comments Signature SERVICE 4 Date Engineer Name Company Name Telephone Number Company Name Comments Comments Signature Signature Signature Company Name Company Name Company Name Telephone Number Company Name Company Name Company Name Telephone Number Comments Comments Comments Signature Signature Signature Signature Signature Signature Signature		
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	Telephone Number	Telephone Number
	Comments	Comments
Signature Signature		
	Signature	Signature

GUARANTEE AND EXEMPTIONS

The cylinder carries a 25-year guarantee against faulty materials or manufacturing, based upon the following conditions:

• Correct installation as per this document and all relevant standards, regulations, and codes of practice in force at the time.

- The Benchmark Commissioning Checklist has been completed.
- The unit has been serviced annually.
- The product has not been modified in any way, other than by us.
- There has not been any misuse, tampering, or neglect of the cylinder.
- It has only been used for the storage of potable water.
- It has not been subjected to frost damage.
- The system is fed from a public mains water supply.
- Storage temperatures have not exceeded 65°C.
- Installations made only in the United Kingdom.
- The water chemistry used in the system is found to be within the maximum allowances.
- Units are not installed with uncontrollable heat sources (e.g. wood burning stoves).

• For commercial or heavy-duty installations where constant usage and reheating is required, titanium immersion heaters must be fitted to comply with the warranty.

- The guarantee period starts from the date of purchase.
- The extended guarantee is not transferrable and rests with the original householder.

EXCLUSIONS

- The effect of scale build-up on the unit or its components
- Any labour charges associated with replacing the unit or its parts
- Any consequential losses caused by the failure or malfunction of the unit.

Note: Invoices for servicing may be requested to prove that the unit has been serviced annually. All the components fitted to/or supplied with the cylinder carry a 2-year guarantee. The guarantee starts when the cylinder is first filled.

CLAIMS

On the rare occasion of a fault occurring, we will only consider sensible claims that are submitted in full at the time when the faulty part/unit is returned to us.

We will not cover any installer claims for excessive travelling where the installer has accepted a job more than 30 miles from their base of operations.

Removal costs cannot be recovered for the collection of a faulty unit from a difficult to reach area or where cylinder access has been restricted (as per this manual guidance.)

Claims will not be accepted for units that have not been installed in accordance with this manual.

PROBLEM GUIDANCE

When a problem arises, your first point of contact is the plumber who fitted the unit (in the first year), followed by the plumber who carries out the annual servicing of your unit for you.

If your cylinder begins to leak, we will supply you with a new one. To prevent fraud, we request an up-front payment in this case while we establish the cause of the fault. The original unit must be returned to us for inspection along with a copy of your service record and commissioning checklist. Your upfront payment will be refunded as soon as it is confirmed that the cylinder has failed within the terms of our warranty.

If a component part fails within the two-year guarantee, we will send you a new one with an upfront charge. Your credit card details may be required to prevent fraud. We ask you to post the faulty part back to us by recorded delivery within a month. A refund will be issued once the part has been tested and proven to be at fault.

APPENDIX - WATER CHEMISTRY

This water heater is manufactured to suit the water conditions of most public reticulated water supplies. However, there are some known water chemistries which can have detrimental effects on the cylinder. If you are unsure of your water chemistry, you may be able to obtain the relevant water chemistry information from your local water supply authority.

*Our warranty will not apply where water stored in the storage cylinder exceeds at any time any of the following levels: - TOTAL HARDNESS 200mg/L, TOTAL DISSOLVED SOLIDS 600mg/L

CONDITIONS OF SALE 1. DEFINITIONS "Brows" means the person who accepts a quotation of the Company for the sale of the Goods or whose order for the Goods is

They'means the present what accepts a quotation of the Company for the sale of the Goods or whose order for the Goods is accepted by the Company "Company" means the present whose accepts of the Source and the Source and the Source and writing by the Company and the Bayes" Contract "means the contract for the purchase and sale of the Goods "Goods" means the price for the Goods including transport and imsurance (If any) 1.2 Any reference in these Conditions any "Price" means the price for the Goods including transport and imsurance (If any) 1.2 Any reference in these Conditions to any provision of a stutic what all be constructed as a reference to that provision as an amded we exacted or extended at the relevant time 1.3 The Indiangs in these Conditions are for convenience only and shall not affect their interpretation 2.1 The Company has all leg and the Bayes" Additionation and the Market and affect their interpretation 2.1 The Company has all leg and the Bayes and the Interpretation for the Interpretation and the source of the Interpretation and the Interpretati

2.1 The Company shall sell and the Buyer shall purchase the Goods in accordance with:- 2.1.1 the Company's quotation (if provided

2.1 In the Company name ten due us over same particular to a sequence of the company name accepted by the Buyer; for a 5.1.2 (if the Company does not submit a quotation and following a request or purported order from the Buyer for Goods) in accordance with the Company's differ to the Buyer (if accepted by the Buyer subject in either case to these conditions, which and govern the Contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted, or purported or purported or the section of any other terms, subject to which any such quotation or offer is accepted, or purported or the contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted, or purported and the contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted, or purported and the contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted, or purported and the contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted, or purported and the contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted, or purported and the contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted. ions which shall

govem the Contract to the exclusion of any other terms, subject to which any such quotation or offer is accepted, or purported to be accepted. 22.4 ny viariation to these Conditions (including any special terms and conditions agreed between the partice) shall be imapplicable blue unless agreed in writing by the Company or its employees or agents to the Buyer or its employees or agents as to the storage application or use of the Good which in a tote formed in writing by the Company is followed or acted upon entirely at the Buyer's own risk and accordingly the Company of Italia blue for any such advice or recommendation which 2.4 Any phogenphatic alrefal certical certification or contision in any such advice or interview of the Company shall not be liable for any such advice or recommendation which 2.4 Any phogenphatic alrefal certificat there are contision in any such advice or recommendation which 2.4 Any phogenphatic alrefal certification or contision in any such advice or recommendation which are document or information issued by the Company shall be subject to correction without any liability on the part of the Company.

Company 25 All specifications, drawings, particulars of weight and dimension and performance data contained in any of the Company Iterature are approximate only. 2.0 The Company reserves the right to improve and/or modify any specifications, designs and dimensions without notice. 2.7 For the avoidance of doubt nothing in these Conditions or any Contract shall confer on any thrid party any benefit nor the right to enforce any time of these Conditions or any Contract whether pursuant to the Contract. Rights of Third Parties) Act

1999 or otherwise 3. THE PRICE AND PAYMENT

3.1 The Price shall be either

1.1 Is in processful be effected ratic which shall only be valid for 30 days from its date after which time the Price may be altered by the Company and and be subject to the Company requesting or 3.1.2 where no price has been quoted the Price listed in the then current price list of the Company sent by the Company to the Buyer from time to time.

auger more mere our envises the output of the Company's quotation or in any price list of the Company or otherwise agreed in write between the Buyer and the Company, all prices are given by the Company to include the Company's charges for transport of the Company to the Company of the Company of the Company to the Company to the Company's charges for transport of the Company of the Company of the Company of the Company to the Company to the Company of the Company

between the slipped and the company, as paces are greaters are company, as paces are greaters are company. 3 3 The Price and any other sums payable by the Bayer to the Company is exclusive of any applicable Value Added Tax, which the sloper shall be additionally lable to pay to the Company. The Deriver and the additional lable to pay the Company is exclusive of any applicable Value Added Tax, which the the Price of the Condos on or at any time after delayer of the Condos, for any installment of the Condos lands are to be condected by the Space or the Bayer monolity if also take delayer of the Condos. To save an other with event the Condos are and the to invice the Bayer for the Price and any time after the Company has notified the Bayer that the Condos are easy for collections or a the case may be the Company has the interded delayer of the Condos 13.5 are an otherwise agreed in multing payment of the Price and UST shall be due within the agreed period from the date of the invoice without deduction or set off. Time for payment shall be of the scenare. shall be of the essence

3.6 If the Buver fails to make any payment on the due date then without prejudice to any other right or rer 3.6 If the flayer fails to make any payment on the due date then without prejudice to any other right or remedy available to the Company the Company that be entitled to a 5.0 L ance the conclustor of support any three deliveries to the Buyer 3.62 Appropriate any payment make by the Buyer to such of the Goods (or the Goods) supplied under any other contract between 3.62 Appropriate any payment make by the Buyer to such of the Goods (or the Goods) supplied under any other contract between 3.62 Appropriate any payment make by the Buyer to such of the Goods (or the Goods) supplied and the any other contract between above Barciary Bank PLC base rate from time to time until payment in full is made (a part of a month being treated as a full month for the purpose of collusting interest). 4.11TH equantity and description of the Goods shall be as set out in the Company's quotation or in the Company's offer (as the case 1000 bits) and the conder shall be as set out in the Company's quotation or (where there is no quotation) in the Company its supportion of the Goods in payment in full is made (a part of a month being treated as a full month for the company its supportion for the Goods in payment in the Company's quotation or (where there is no quotation) in the Company its supportion of the Goods in payment in full is made to the Company's quotation or (where there is no quotation) in the Company its supportion of the Goods in the Goods in the Company's quotation or (where there is no quotation) in

5. DBL/Refr OF GOODS 5. Ulless otherwise agreed in writing the Company shall deliver the Goods to such delivery address as is specified by the Buye the Company at such time as the Goods or part thereof (as the case may be) are nady for delivery. 3. The Buyer shall be reponsible for officiating the Goods at the delivery address and shall advice the Company of any local or internal laws, byelans or rules relating to parking or loading of vehicles at the delivery address. 3. The Buyer shall be reponsible for officiating that access to the delivery address in whole by a road with a surface capable of 3. The Buyer shall be reponsible for originarity that access to the delivery address. very address as is specified by the Buyer to

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notes to the Buyer 5.5 Where the Goods are to be delivered in installments each delivery shall constitute a separate constrat and failure by the Company to deliver any one or more of the installments in accordance with these Conditions or any claim by the Buyer in respect of any one or more installments shall not constitute the Buyer to test the Constrat as a whole as republiced 5.6 If the Buyer fails for any reason whatoover to take delivery of the Goods or fails to give the Company adequate delivery in-stance of the Company in a second secon

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6 RISK AND RETENTION OF TITLE

Buyer's behalf or to the Buyer's Older. The Buyer shall effect adequate insurance of the goods against all risks to the Bull invoice wake of the goods, usin nume to be dericelized in on the time of delivery unit poperty in the goods all pass to the Buyer 6.2 poperty in the goods supplied hereunder will pass to the Buyer when full payment has been made by the Buyer to the company for-6.2.1 the goods of the subject of this contract. 6.2.2 all other goods when the Buyer is and the Buyer and the Company which, at the time of payment of the goods supplied the subject of the subject of buyer when the Buyer and the Company which, at the time of payment of the goods supplied hereunder passes to the Buyer is not negative the Buyer but not paid for in full. 3 until poperty in the goods supplied hereunder passes to the Buyer is and the Companies authorised representative some supplied Supplied to the subject of the goods and the Buyer is and the Companies authorised representative some supplied. All the necessary incidents associated with a fuduciary relationship shall apply. 6.4.1 the Buyer fails to make payment in full for the goods subfic money head the Companies authorised representative so request. 6.4.2 If the Buyer fails to make payment in full for the goods within the time stipulated in clause 1 Buyers. 6.4.3 If the Buyer fails to make payment in full for the goods within the time stipulated in clause 1 Buyers 6.4.3 If the Buyer fails to make payment on fails to do anything which would entitie an administrator or an administra-tive receiver on a review to take posses of the goods of the Company to administrator and minimistrator or an administrator or an administrator or an administrator or a deministrator or and administrator or administrator or administrator or a compromise 6.5.1 Buyer buyer buyers to the Company again revocable licence to enter at any time any vehicle or permise onvoed or occupied

or to apply for an administration order. 5.3 the Boyer hereby grants to the Company an irrerocable licence to enter at any time any vehicle or premises owned or occup by the Boyer or in the possession of the Boyer for the purposes of repossessing and necovering any such goods the property in which has remained in the Company under paragaph (2) above. The Company shall not be responsible for and the Buyer will indemnify the Company against Libility in respect of damage caused to any vehicle or premises in such repossesion and remo being damaged which it was not reasonably practicable to avoid. 6.6 nocwithstanding paragaph (4) hereof and subject to paragaph (5) hereof. the Buyer shall be permitted to sell the goods to thing parties in the moral course of busies. In this respect the Buyer shall act in the capacity of the Companies commission againt and the proceeds of tacht sale : 6.6 shall be held in tura for us in a manner which enables such proceeds to be identified as such, and :

6.6.2 shall not be mixed with other monies nor paid into an overdrawn bank account. The Company, as principal, shall remunera the Buyer as commission agent a commission depending upon the surplus which the Buyer can obtain over and above the sum, stipulated in this contract of supply which will satisfy the

Company, New State Company, Data State St

such land or building.

such land or building. 6.8.2 Use all necessary steps to prevent title to the goods from passing to the landlor of such land or building. 6.8.3 Lot which increasing steps to prevent title to the goods from passing to the land or building concerned. The Buyer warrants to repara and makes good any damage caused by the diration of the goods to or their erround large may land or building and to indemnify the Company against all loss damage or lability the Company may incur or sustains a a result of affinition or remould. 6 in the event that, before property in the goods has passed to the Buyer meter paraging h10 intervol. (the goods or any d of 1 the bits, taking, damaged or destroyed, d of 1 the bits, taking, damaged or destroyed.

6.9.2 the Buyer shall assign to the Company the benefit of any insurance claim in respect of the goods so lost, stolen, damaged

or destroyed. AVMRRANTESANDALIAITYFORRONCOCCINSTGALLEDNTHUK CONV 7.1 Subject to the following provisions, the Company warrants that the Goods will be free from defects in material and workmaniship for a period of 24 months from their dehvery to the Buyer, unless a period of different dualation is specified in the product malatilion instructions in respect of that product and/or its specific warranty terms, or specified components thered. 23.1 the Company shall be under to lability in negred of any defect in the Goods arising from any information drawing design or specific warranty terms or the company subject to the following conditions: 23.1 the Company shall be under to lability in negred of any defect in the Goods arising from any information drawing design or specification subject by the Boye... abnormal working conditions failure to follow the Company substructions (whether ond or in writing) misuse or alteration or repair abnormal working conditions that the formanze

7.2.3 the Company shall not be liable for any consequential damage(s) occurred to

7.2.3 the Company shall not be liable for any consequential damagels) occurred to the Boyer, or the Boyer's customer's processing cuared by failure of the Company's Goodt. Any such costs incurred shall be claimed by the Boyer or the Boyer's customer's processing supported net contrasting the company in respect of which 7.2.3 the advoes warming does not extend to part materials existing and the company of the company in respect of which 7.2.3 the advoes warming does not extend to part materials existing and the company of the company in respect of which 7.2.3 the Boyer shall not make any statement or representation or give any warming to any third party in respect of any cooses of which the Company to provide any service in relation to the Goods. The Boyer shall not make any statement or representation or give any warming to any third party in respect of any cooses of warming the company in respect of any cooses of warming the company in respect of any cooses of advoes any service in relation to the Goods. The Boyer shall not company in respect of any cooses of any such astement, representation or warming made or given by the Boyer in contrawnition of this clause. 7 At the Company is the Boyer in and the Company in respect of any cooses of any contrast the Boyer respective and such contrast the Boyer in advoes contrast the Boyer in Boyer Boye

7.4.2 damage suffered by 1979 shall not be limited 7.5 Subject as expressly provi ded in these Conditions all other warranties conditions or terms whether implied by statute o

common law or otherwise are

hereby excluded

hereby excluded 7.2 If the Company fails to deliver the Goods for any reason other than any cause beyond the Company's reasonable control or the Buyer's fault then the Company shall only be labele to the Buyer's of and the Company's Jubility shall be limited to the excess If any of the cost to the Buyer (in the Chaepert available market) of similar goods to replace those not delivered over the Price ofth

27 The bage shall examine all Goods delivered for thirth following delivery, Any claim by the Buyer which is based on any defect in the quality or controlling of the failure to correspond with percifications hall lowhere nor not delivery is related by the Buyer be notified to the Company within 7 days from the date of delivery or (where the defect or failure was not apparent on essonable inception) within a seasoful time after discovery of the defect of failure failure in the seasoful and the seasoful time and the Buyer data the bound to pay the Price as if the Goods halb been delivered in accordance with the contract in over that the Buyer data the bound to pay the Price as if the Goods halb been delivered in accordance with the contract in the Buyer data the bound to pay the Price as if the Goods halb been delivered in accordance with the contract in the Buyer data the the Duyer to pay the Price as if the Goods halb been delivered in accordance with the contract in the Buyer data the the Duyer to reject them 7.3 The Company halb le entitled to examine any Goods which are the subject of any dismin bet Buyer and the Buyer data the Buyer data the seasof any defect or failure which is a significant by the Company as being suitable for the purpose. 7.7 The Buyer shall examine all Goods delivered forthwith following delivery. Any claim by the Buyer which is based on any defect

• Writes a ward should be returned up are company and subsequency round to have no fault found or failed due to reason; side these terms and conditions, the Company reserves the right to claim any subsequent costs enabled, from the Buyer. I Without prejudice to the provisions of clauses 75, 76, 77, 79 and 7.10 the entire liability of the Buyer under or in connection the Contract shall not exceed the Price of the Goods. 7 11 Wit

with the Contrast shall not exceed the Price of the Goods. 1.12 The Conquery shall not be labeled to the Bury or be desented to be in head, of the control by reason of any delay in perform-tion of the Bury of the Conquery is a straight of the Bury or be desented to be in head. Of the control by reason of any delay in perform-tion of the Conquery reasonable control Wilhout limiting the foregoing, the following shall be regarded at cause beyond the Conquery reasonable control. F12.1 as 1 of edge, exploidin, flowed (tempet) or in dement weather, fire or accelent: 7.122 war or thread of was, abolizing, insurrection, wild disturbance or requisition; 7.123 acts, restlictions, regulations, by-laws, probletions or measure of any kind on the ard of any Goornmeth, Parlimentary to calcal Authority;

promotions of measures or any some on me part or any operammental, ramamentary or local automoty; 17.24 miports or exports, regulations or embargos; 7.125 strikes, lockouts or other industrial action or trade disputes (whether employees of the Company or of a third party); 7.126 difficulties in obtaining raw metarias(a blood: fuel, parts or machinery; 7.12.7 power failure, failure of tele-communical lines, failure or breakdown of plant, machinery or vehicles;

7.12.8 theft or malicious damage; 7.12.9 defaults for any reason whatsoever of suppliers or sub-contractors of the Company; 7.12.10 incompleteness or inaccuracy of any technical information which it is the responsibility of the Buyer to provide 8 INSOLVENCY OF THE BUYER

8.1 This clause applies if: 8.1.1 the Buyer makes any compo

inted of any of

8.1 This classe applies if 8.1 The store makes any composition or voluntary arrangement with its creditors (being an individual or from) becomes bank-rupt or (being a company) becomes subject to an administration order or seeks an out of court router into administration or goes into liquidation (onlivers) than for the purposes of analgament on reconstruction) or a monotrium comes info force in respect of the Buyer (within the meaning of the insolency Act 1986; or 8.2 Jan encombannet takes possission or a enceiver or manager or administrative receiver or administration is appointed of any or the purpose takes possission or accelerator canager or administrative receiver or administrative responses of administration or takes possission or accelerator canager or administrative receiver or administrative receiver and voltage accordingly 22 This takes bare can be method projudice to any on busines or administrative receiver and the transmitter of the store and the contract or support and provide the company shall be entitled to stop any codes in transit, cancel the contract or supper any faultion to the Buyer and notifies the Buyer accordingly 22 This shows and the the onlives the contract or supper any faultion to the Buyer immediately due and payable notivithage any previous agreement or arrangement to the contrary or PACILT ANO STATI WORDWATCH.
The Buyer agrees and undertakes with the monitoring or ducument reliability provide take for contrary in the conduct and thy implemented to a store mores for as an assessibly procticabilith the the conduct and buyer bar company what the Goods are fully implemented by a store for the conduct please and without the Good.

instructions or documents remain with the Goods.

10. GENERAL

The categories of exclutents remain your me vocos. In a categories of exclutents remain your me vocos. In The Contract is personal to the Buyer which may not assign or dispose of any of its rights or obligations or otherwise delegate any of its obligations under the Contract without the written content of the Company. It Is Any notice required or permitted to be given by either party to the other under these Conditions shall be in writing including ID Any notice required or permitted to be given by either party to the other under these Conditions shall be in writing including ID Any notice required or permitted to be given by either party to the other under these Conditions shall be in writing including relevant time have been nonfined parsus in to this provision to the party given by the totace and shall be demend to have been releved by the party to whort it was address (1, stret by factual leagon to the conditions in during a normal buieness day and otherwise on the next buieness day and if tent by post. Z hours after posting. ID A to waive by the Company of any trends to the Contract to the conditions is hedd by a Court or other competent authority in the same are of the provision its 3 f any provision of these Conditions and the remainder of the source and the same the same to allow to a write earby ID A The Contract and these Conditions thal be given than the buyer shall be conditioned as a waiver of any subsequent ID A to waive by the English court: ID A the Boyer shall indeminity the company of a cost and dranges, the conditions and the remainder of the source buryers ID A The Contract and these Conditions thal be given the theorem by the same day and a cost and dranges, to clost and dranges (1, stret by factor). ID A The Contract and these Conditions are allow the the Boyer shall indeminity the company of a cost and dranges (1, stret by factor). ID A The Contract and these Conditions are allow to the theorem by the same to cost and dranges (1, stret by the cost day to cost and the same

11. INFORMATION The Company will provide the Buyer on request with information as to the proper and safe use of the Goods and the Buyer shall at all times obey and comply with the Company's instructions or other information relating to the use of the Goods Specific product warmal terms are available on request. Terms & Conditions may change without prior notice being given, for up to date terms please visit www.ultraflowuk.com



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