



# Operation Manual

## Electric Storage Water Heater

### **ACE 2KW UNDERSINK UNVENTED WATER HEATER**

**Ultraflowuk.com | 0208 443 5111**



**Please read the instruction manual carefully  
before use, and keep it for future reference.**

**The product is subject to change without notice.  
Please keep this manual safe.**

Sincere thank you for selecting our electric water heater. Please read this manual carefully before use; correctly grasp the methods for installation and use of this electric water heater, to make full use of its excellent performances.

### Special advise

- Before installing this water heater, check and confirm the earth electrode on the socket is reliably grounded, without electricity. Otherwise, the electric water heater can not be installed and used.
- No use of mobile sockets.
- Incorrect installation and use of this electric water heater may result in serious injuries to human bodies and losses of property.

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### SECURITY CHARACTERISTICS

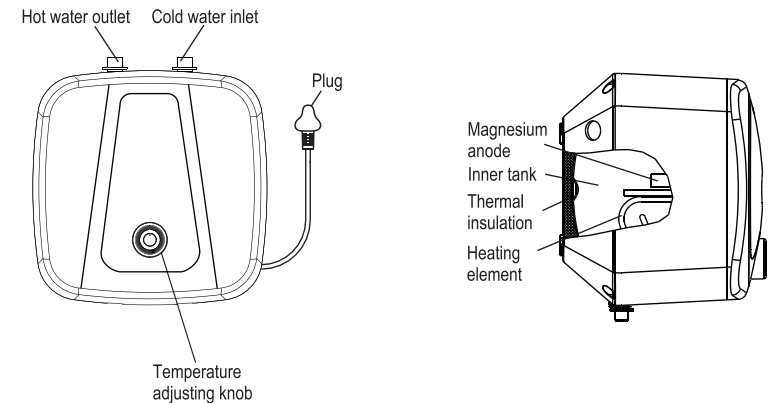
The max inlet pressure is 0.75 Mpa

- Following warming sentences:  
If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The pressure-relief devices is to be operated regularly to remove lime deposits and to verify than is not blocked.
- CAUTION: In order to avoid a hazard due to inadvertent setting of the thermal cutout, this appliance must be not supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- This appliance can be used by children aged from 8years and above and persons with reduced physic sensory or mental capabilities or lack of experience and knowledge if they have been given supervision instruction concerning use of the appliance in a safe way and understand the hazards involved children shall not play with the appliance, cleaning and users maintenance shall not made by children without supervision.
- This electrical water heater must be installed with a mono-directional safety valve at the inlet pipe(blue indicator) when the tank's pressure is over 0.8 MPa, this will automatically active the safety valve, water will exit at the drain pipe outlet.  
In any condition, this outlet must not be blocked.  
If there is a need to empty the water in the tank, first close the mains water. Remove the fixed screw nail on the safety valve lift up the plastic handle to let the water flow out naturally.

### Specifications

Model	Volume (L)	Rated power (W)	Rated voltage (ACV)	Rated pressure (MPa)	Max of water temperature (°C)	Electric type	Waterproof grade
UFA10/2KW	10	2000	220-240	0.6	30~75	Type I	IPX4
UFA15/2KW	15	2000	220-240	0.6	30~75	Type I	IPX4

### Brief introduction of product structure



## ► Methods of installation

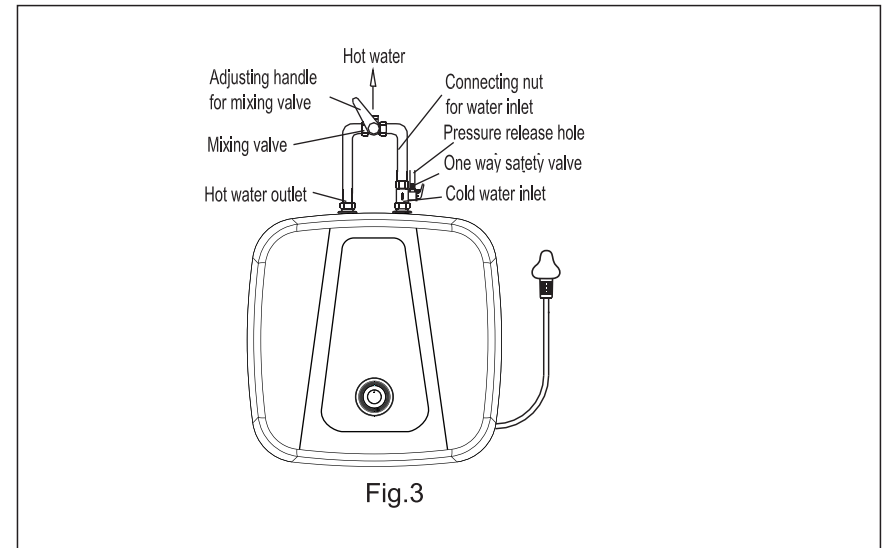
**Note:** Please be sure to use the accessories provided by our company to install this electric water heater. This electric water heater can not be hung on the support until it has been confirmed to be firm and reliable. Otherwise, the electric water heater may drop off from the wall, resulting in damage of the heater, even serious accidents of injury. When determining the locations of the bolt holes, it shall be ensured that there is a clearance not less than 0.2m on the right side of the electric heater, to convenient the maintenance of the heater, if necessary.

### 1. Installation of the main machine

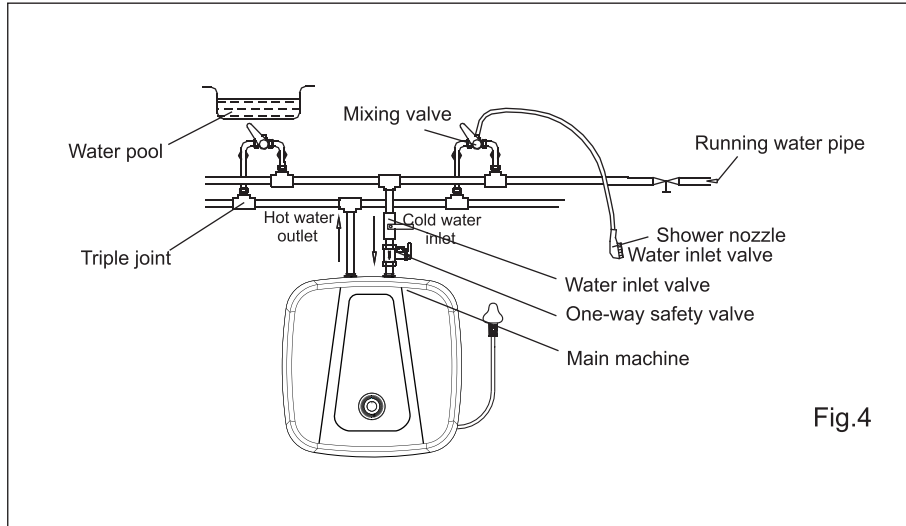
1. This electric water heater shall be installed in the solid wall. If the strength of the wall can not bear the load equal to two times of the total weight of the heater filled fully with water, it is necessary to install a special support.
2. **Installation of the UFA10/2kw or UFA15/2kw**  
After selecting a proper location, determine the positions of the two install holes used for hook (determined according to the specification of the product you select). Make three holes in the wall with the corresponding depth by using a chopping bit with the size matching the screws attached with the machine, insert the screws, make the hook upwards, tighten the screws to fix firmly, and then hang the electric water heater on it.  
Install the supply socket in the wall.
3. Install the supply socket in the wall. The requirements for the socket are as follows: 250V/10A, single phase, three electrodes. It is recommended to place the socket on the right above the heater. The height of the socket to The ground shall not be less than 1.8m
4. If the bathroom is too small, the heater can be installed at another place without sun-scorched and rain-drenched. However, in order to reduce the pipeline heat losses, the installation position of the heater shall be closed to the location for use of water as near as possible.

### 2. Connection of pipelines

1. The dimension of each pipe part is G1/2".
2. Connection of one-way safety valve: install the one-way safety valve attached with the machine at the water inlet of the main machine. (Pay attention to keep the installed drainage flexible pipes of the safety valve sloping downward and connected with the atmosphere.)
3. In order to avoid leakage when connecting the pipelines, the rubber seal gaskets provided with the machine must be added at the end of the threads (see Fig.3).



4. If the users want to realize a multi-way supply system, refer to the method shown in Fig.4 for connection of the pipelines.



### ► Methods of use

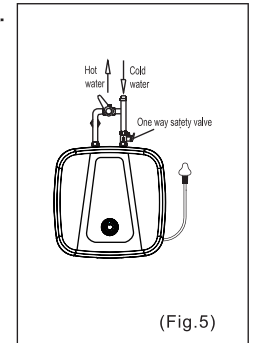
1. First, open any one of the outlet valves at the outlet of the water heater, then, open the inlet valve. The electric water heater begins to be filled with water. When there is water coming out of the outlet valve normally, it implies that the heater has been filled fully with water, and the outlet valve can be closed.

**Note: During normal operation, the inlet valve shall be set in the status of “open”.**

2. Insert the supply plug into the socket, Rotate knob to “ON” position, the heating lights is on at this time.

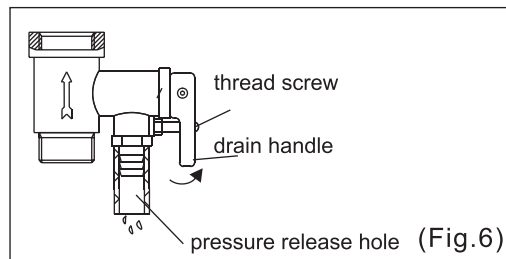
### ► Cautions

1. The supply socket must be earthed reliably. The rated current of the socket shall not be lower than 10A. The socket and plug shall be kept dry to prevent electric leakage. Inspect frequently whether the plugs contact well with the socket. Inspect method is as follows: insert the power supply plug into socket, after using for half an hour, shut down the unit and pull the plug out, and inspect the plug whether it scalds hand. If it scalds (over 50°C), please change another well-contacted socket to avoid the plug being damaged, fire or other personnel accidents result from bad-contacting.
2. For the places or the wall where the water may splash, the installation height of the socket shall not be lower than 1.8m.
3. The wall in which the electric water heater is installed shall be able to bear the load more than two times of the heater filled fully with water without distortion and cracks. Otherwise, other strengthening measures shall be adopted.
4. The one-way safety valve attached with the machine must be installed at the cold water inlet of this machine (see Fig.5).



5. For the use of the first time (or the first use after maintenance or clean), the heater can not be switched on until it has been filled fully with water. When filling the water, at least one of the outlet valves at the outlet of the heater must be opened to exhaust the air. This valve can be closed after the heater has been filled fully with water.
6. During heating, there may be drops of water dripping from the pressure release hole of the one-way safety valve. This is a normal phenomenon. If there is a large amount of water leaked, please contact with the professional maintenance personnel for repair. This pressure release hole shall, under no circumstances, be blocked; otherwise, the heater may be damaged, even resulting in safety accidents.
7. The drainage pipe connected to the pressure release hole must be kept sloping downwards.

8. Since the water temperature inside the heater can reach up to 75°C, the hot water must not be exposed to human bodies when it is initially used. Adjust the water temperature to a proper point to avoid scald.
9. In order to drain away the water inside the inner container, it can be drained away from the exit port (Twist the thread screw of the exit port off), and it also can be drained away from the one-way safety valve (Twist the thread screw off the one-way safety valve, and lift the drain handle upwards)(see Fig.6).
10. If the flexible power supply cord is damaged, the special supply cord provided by the manufacturer must be selected, and replaced by the professional maintenance personnel.
11. If any parts and components of this electric water heater are damaged, please contact with the professional maintenance personnel for repair, and use the special spare parts and components provided by our company.
12. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
13. Children should be supervised to ensure that they do not play with the appliance.



### ► Maintenance

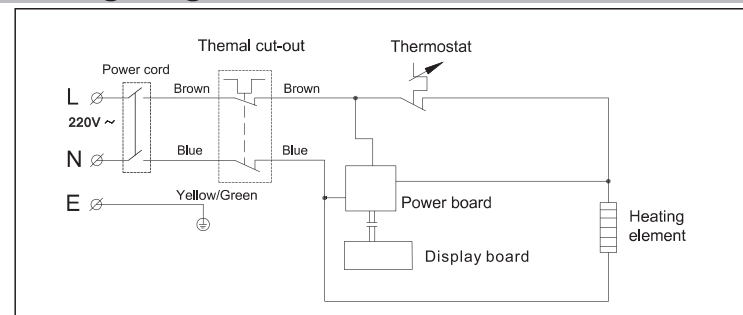
1. Check the power supply plug and socket frequently to make sure that they have good, reliable contact and are well grounded without overheat phenomenon.
2. If the heater will not be used for a long time, especially in the regions with low atmospheric temperature (lower than 0°C), in order to prevent the heater to be damaged due to freeze of the water in the inner container, the water inside the heater shall be drained away (refer to Item 9, Cautions of this manual for the method to drain away the water inside the inner container).

3. In order to ensure that the water heater can operate efficiently for long term, it is recommended to clean periodically the inner container and the deposits on the electrical heating components of the electric water heater.
4. Suggest to examine the anode protection materials every half a year or so. If all the materials have been consumed, please replace with the new materials.

### ► Failures and treatment

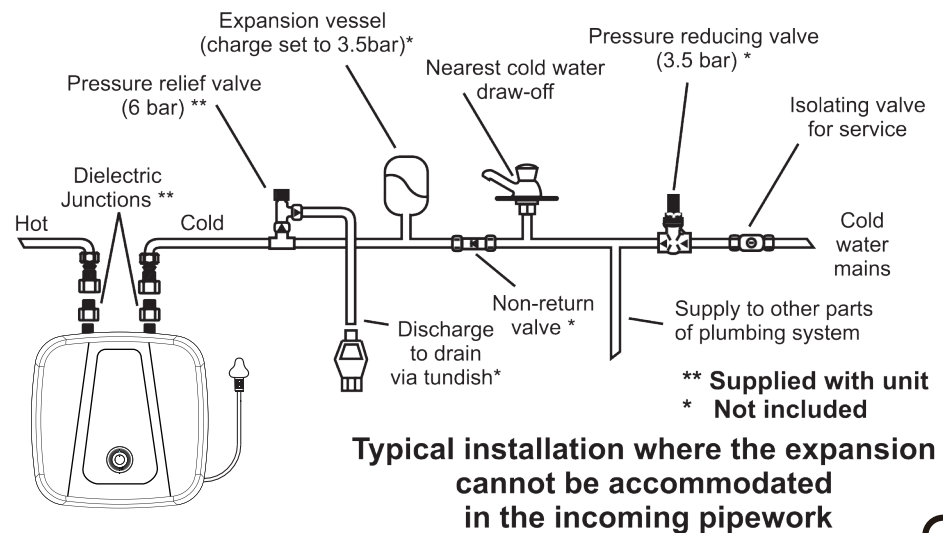
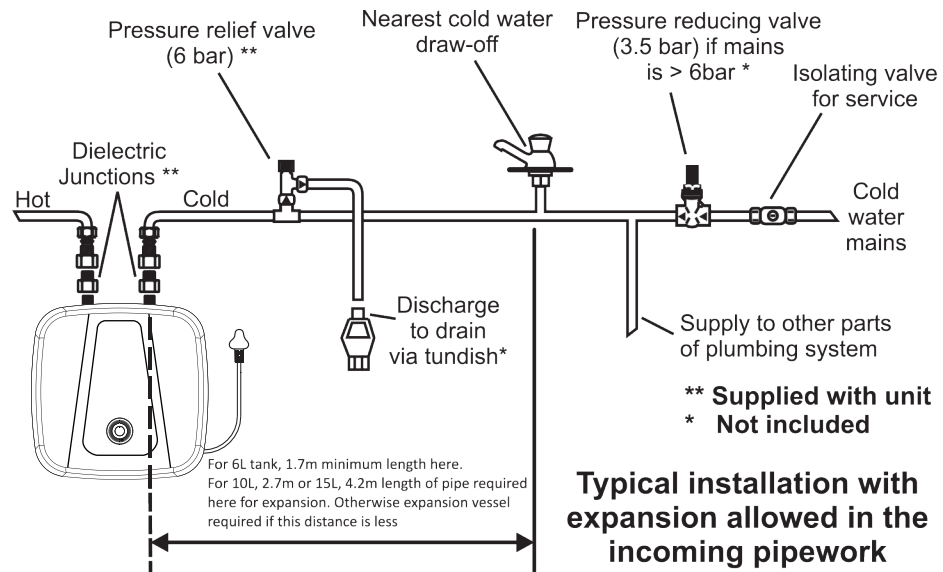
Failures	Reasons	Treatment
The heating indicator light is off.	Failures of the temperature controller.	Contact with the professional personnel for repair.
No water coming out of the hot water outlet.	1. The running water supply is close. 2. The hydraulic pressure is too low. 3. The inlet valve of running water is not open.	1. Wait for restoration of running water supply. 2. Use the heater again when the hydraulic pressure is increased. 3. Open the inlet valve of running water.
The water temperature is too high.	Failures of the temperature control system.	Contact with the professional personnel for repair.
Water leak	Seal problem of the joint of each pipe.	Seal up the joints.

### Wiring diagram



► **Do I need to use an expansion kit with an ACE water heater?**

You don't need to use an expansion vessel if you have a minimum of 4.2m of 15mm copper pipe on the cold waterside, this means there are no other draw off points in between the 4.2m copper pipe, this will allow the water to expand and contract naturally as it's heated inside the tank.



**PERIODIC MAINTENANCE**

In hard water areas, with normal use lime scale will be deposited upon the heating element's surface. Over time, this builds up and lessens the heat exchange between the heating element and water, which could make the system run hotter and the thermostat may switch on and off more frequently.

We recommends preventive maintenance of your water heater at least every year by a qualified technician - protective maintenance must include cleaning and inspection of the anode protector, replacing it if necessary.

**In order to clean the appliances use a damp cloth. Do not clean with abrasive or detergents that contain solvents . Do not pour water over the appliance.**